



Ophthalmology
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OAKLAND
EYE CARE

Optometry
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No-Show Policy

Oakland Eye Care charges a \$50 no-show fee to patients who fail to keep their appointments, or do not cancel their appointments, without notifying the practice. This fee is NOT reimbursable by your insurance.

As a courtesy, and to help patients remember their scheduled appointments, Oakland Eye Care sends text message and email reminders, as well as phone call reminders, 10 days, and 2 days in advance of appointment times.

If your schedule changes and you cannot keep your appointment, please contact us, as soon as possible, so we may reschedule you, and accommodate those patients who are waiting for an appointment.

After three consecutive no-shows to your appointment, our practice may decide to re-evaluate its relationship with you.

I, (please print) _____, have read and understand the No-Show Policy and agree that if I do not cancel my appointment, or do not attend my appointment, I will be charged a \$50 fee.

Patient Signature: _____

Date: _____ Account Number: _____

Revised: March 11, 2026